

The Tennessee Vision for Mediation

- 1. Knowledge:** *The public and referral sources understand mediation and appreciate its value as a powerful process for helping people manage and resolve conflict and prevent violence.*
- 2. Access:** *All Tennesseans have ready and effective access to affordable mediation and other conflict resolution services regardless of their ability to pay, and regardless of where they live.*
- 3. Choice:** *People are able to make informed, voluntary choices among all the processes for dealing with conflict.*
- 4. Quality:** *Participants consistently experience ethical and high quality mediation and other conflict resolution services in our state.*
- 5. Self-determination:** *Mediation in Tennessee encourages self-determination, in both the process and its outcome, for all participants.*